



WARRANTY PROGRAMME FOR FIBRAIN DATA CERTIFIED INSTALLERS



25 YEAR WARRANTY, BOTH DESIGNING AND TECHNICAL SUPPORT AND TRAINING.

Presently structural cabling is permanently tied up with our lives and is present at every point of our existence. Giving the requirements for a quality of cabling system, its stability and uplift for future technologies makes a development of this area. The ubiquity of services convergence, the emergence of new more complex systems stipules extension of this activity field. In order to ensure system's consistency and durability our company provides a 25-year warranty of its reliability.

Company's mission is a partnership and collaboration with national and foreign companies in the sale and distribution of the latest information and commu-

nication technologies, our goal is to create a trustworthy brand. Company FIBRAIN employs highly qualified specialists in the field of structural cabling which will ensure a pleasant realization of the investment. Our sales advisors will offer you help with any installation problems components selection.

Guided by our specialist training program of Certified Installers allows us to transfer the necessary knowledge needed for the proper functioning of the cabling system. During the training, one shares knowledge on standards, guidelines, methods of installation, and system's components available. Training is also a practical classes that tangibly presents the assembly of components. The whole meeting is to aimed at the knowledge sharing, that in future will enable Certified Installers to install a cabling system that will be covered with **25-year warranty on product, system and application.**

FIBRAIN DATA a structural cabling system of FIBRAIN offers high-quality structural cabling components. Requirements set out by us for this system results in higher performance than the requirements of the ISO / IEC 11801:2002, EIA/TIA-568-B.2.1, EN 50173:2002. Wide components offer selection, ranging from a U / UTP solution as well as F / UTP U / FTP, F / FTP solutions categories 5e, 6, 6a, 7 and 7A will enable us to fully meet the needs placed before your structured cabling system.

Fiber Solutions under the brand FIBRAIN OPTIC SOLUTIONS facilitate integration of horizontal and vertical cabling systems. This provides you with the integrity of the entire cabling system components made for you by FIBRAIN.

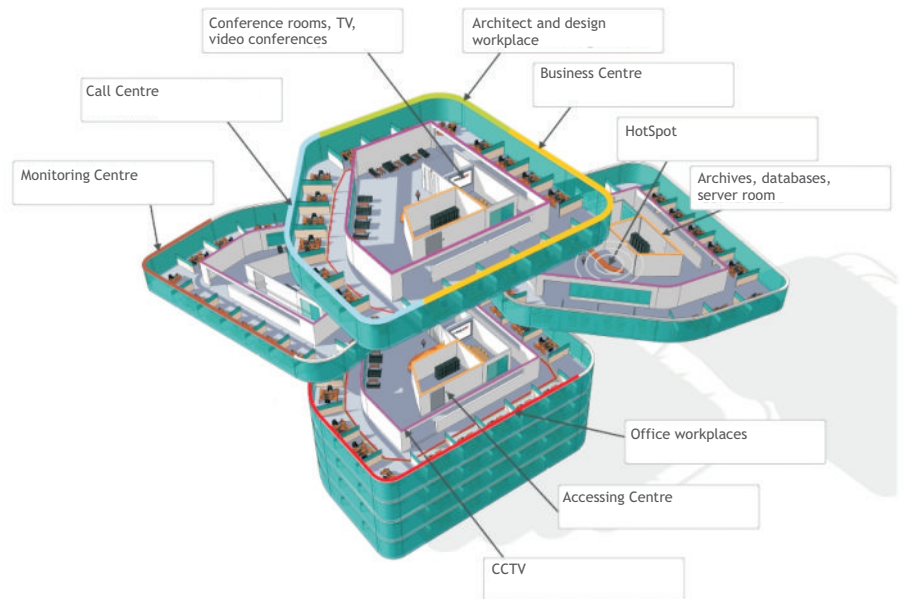
In the production of individual components, we care about the selection of the best elements. The solutions found in our systems allow to achieve performance that exceeds standards and prevents future system failures.

WARRANTY PROGRAMME FOR FIBRAIN DATA CERTIFIED INSTALLERS

Guarantee program is aimed at companies with the status of the FIBRAIN DATA Certified System Installer. The warranty is valid provided that it is registered and received a number of the guarantee, together with a certificate issued by Fibrain or its representative in your country

Fibrain ensures that for a period of 25 years counting from the date of the certification system will be covered by the Guarantee Program.

INTERNAL BUILDING COMMUNICATION IS GUARANTEED OF EFFECTIVE INFORMATION FLOW



*„Taking into consideration how important aspect is internal building communication, a reliable structural cabling system that will ensure the correctness of work for a minimum of **25 years**, is an element of success guarantee.“*

PRODUCT WARRANTY

All components of the system certified Fibrain DATA will be free from defects in materials and workmanship.

GUARANTEE SYSTEM

Channel of certified structural cabling system will meet Fibrain DATA parameters according to the category for which it was designed under condition of proper installation and maintenance.

GUARANTEE FOR APPLICATIONS

Certified cabling system Fibrain DATA shall be free from defects that unable the transmission of signals based on specific protocols and network applications. This applies to applications and protocols approved by the standards committees IEEE, ANSI, TIA / EIA, ATM Forum and approved for transmission on basis of norms TIA / EIA 568-B.2 and / or TIA / EIA 568-A, TIA / EIA 568 - A-5, ISO / IEC 11801 2nd edition, ISO / IEC 11801, EN 50173.

OBTAINING THE WARRANTY

The system covered by warranty must be installed in by Fibrain DATA Certified Installer, and designed and constructed in compliance with the standards TIA / EIA 568-B.2 and / or TIA / EIA 568-A, TIA / EIA 568-A-5, ISO / IEC 11801 2nd edition, ISO 11801, EN 50173 and Fibrain's requirements.

Certified may be only those systems where all the main elements of the transmission channel that are: copper and fiber cables, jacks, patch panels, connectors and fittings were purchased directly or in the Fibrain distribution network.

The use of components of other brands than FIBRAIN requires written company's permission. Otherwise, the certification of such a system can be negatively considered.

RULES FOR THE WARRANTY EXTENSION - EXTENSION OF THE EXISTING NETWORK

In cases of system's extension, previously covered by the Fibrain system guarantee, all changes must be certified by Fibrain. As an extension of the installation shall be subject to certification:

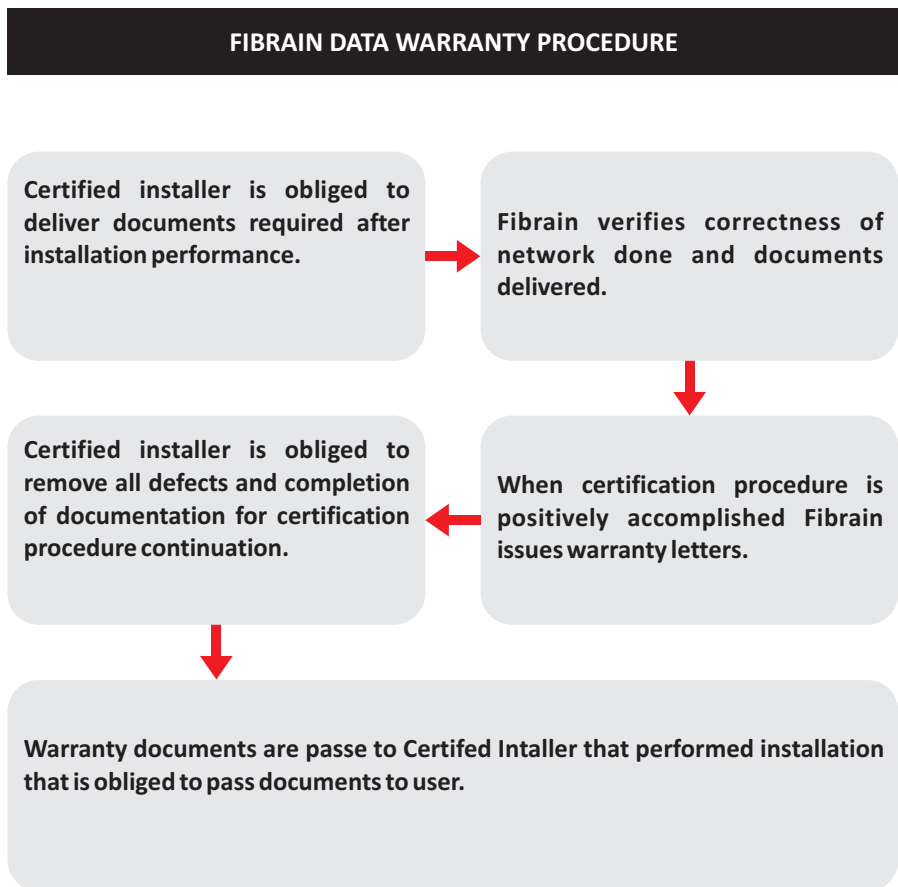
1. Installation of new sockets
2. Installation of next distribution points
3. Backbone connection construction of a few local area networks
4. Other modifications, which are to change the original object of the guarantee

CLAIM TERMS

If during the warranty period defect is discovered user to prior checking that the failure relates to cabling system contacts the Certified Installer - contractor for installation. Certified Installer makes diagnosis of the problem, perform measurements and examine defective components. If the problem points to the guilt of Fibrain DATA, Certified Installer completed Warranty Claim Form (Appendix 05.09-CS) and sends to Fibrain or national representative. Fibrain shall cover replacing or repairing costs of components claimed by Fibrain designated Certified Installer.

THE WARRANTY DOES NOT COVER

The FIBRAIN DATA warranty does not cover certified cabling system failures or its components caused by an end user or a contractor resulting from improper use, installation, transportation, unauthorized alterations and repairs. The warranty does not cover the activities of natural disasters, fires, floods and force majeure.



Author:

Marcin Oleszczuk

Structural Cabling System Product Manager